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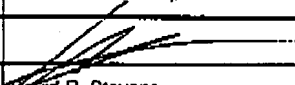
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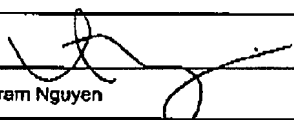
TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	09/970,455	
	Filing Date	10/03/2001	
	First Named Inventor	Michael H. Benjamin	
	Art Unit	3623	
	Examiner Name	Starrett, Jonathan G.	
Total Number of Pages In This Submission	15	Attorney Docket Number	AGIL-01600

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
Remarks		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name	Stevens Law Group		
Signature			
Printed name	David R. Stevens		
Date	September 12, 2007	Reg. No.	38, 626

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Signature			
Typed or printed name	Tram Nguyen	Date	September 12, 2007

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Attorney Docket No. AGIL-01600

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

Applicants: Michael Benjamin, et al.

Application No. 09/970,455

Examiner: STERRET, JONATHAN G

Filed: 10/3/2001

Group No. 3623

Title: SELF-LEARNING METHOD AND
APPARATUS FOR RATING SERVICE
PROVIDERS AND PREDICTING FUTURE
PERFORMANCE

Confirmation No. 9639

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Date: September 12, 2007

Total Pages: 15


Tram Nguyen**AMENDMENT**

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This Amendment is in response to the Office Action dated June 14, 2007, for which a
response is due on September 14, 2007.

Please amend the above-identified patent application as follows: Please amend claims
1, 19, and 23. Please add new claims 27-31. The Commissioner is authorized to charge any
additional fees, or credit any over-payments that may apply, to Deposit Account No. 50-
2421.

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.